

**Canada Ontario Memorandum of Agreement
on
collaboration in the delivery of public service
Progress update**

PRIORITY	DETAILS
1. Citizen/Business Facing Services including counter consolidation with a priority on Ottawa and common electronic delivery channels.	<ul style="list-style-type: none"> ✓ Interjurisdictional counters in Ottawa, Sarnia and Gerralton. ✓ Workplace Gateway including Canada Ontario Business Service Center (COBSC).
2. A common information technology backbone, standards and platforms.	<ul style="list-style-type: none"> ✓ Support IM/IT infrastructure from Joint Councils: Public Sector Service Delivery Council (PSSDC), Public Sector CIO Council (PSCIOC) and Institute for Citizen-Centered Service (ICCS).
3. Jointly located coordinated Emergency Management System.	<ul style="list-style-type: none"> ✓ Co-located Emergency Preparedness site in Toronto with Emergency Management Ontario and Emergency Canada. ✓ Progress in the Eastern Emergency Management Committee (EEMC).
4. Collaborative Seniors' Portal.	<ul style="list-style-type: none"> ✓ Senior Portal - Brockville
5. Integrated inspections, investigations and enforcement (workplace health and safety, environmental assessment, food safety).	<ul style="list-style-type: none"> ✓ Canada Ontario Agreement on Environmental Assessment Cooperation, November 1/2005 ✓ Food Safety Federal/ Provincial Agreement under development.
6. Immigration Letter of Intent.	<ul style="list-style-type: none"> ✓ Canada Ontario Immigration Agreement, November 21/2005
7. New, integrated labour market program and service delivery system.	<ul style="list-style-type: none"> ✓ Canada Ontario Labour Market Development Agreement, November 2005 ✓ Canada Ontario Labour Market Partnership Agreement, November 2005 ✓ Canada Ontario Agreement to assist People with Disabilities, May 3/2005
8. Collaboration on administrative efficiencies	<ul style="list-style-type: none"> ✓ Preliminary discussions between OFC and PIC.

	which are of benefit to both governments.	
9.	Shared strategic approach to the automotive sector.	✓ Province of Ontario, Canada strengthens the auto sector by investing \$ 500M to train Highly Skilled workers and attract investment, April 14, 2004.
10.	Collaboration on research.	✓ Under development.

Related links:

- [Addendum to Memorandum of Agreement](#)